

**KIDDIES DENTAL CARE**  
**AND COOKIE MONSTER**  
**TALK ABOUT COVID-19**



**Kiddies Dental Care**  
[www.kiddiesdentalcare.com.au](http://www.kiddiesdentalcare.com.au)

**COOKIE MONSTER arrives at KIDDIES DENTAL CARE, it's OK for him to wait in the car, just let us know that you are here by calling us on 9372 8960 or getting mum/dad to come into reception to let us know that you are in the car park and the colour of your car, so we can let you know when it's time to come inside.**

**If your brothers or sisters have come with you, please all stay in the car until we call you in and if you all need to come into the practice, your brothers and sister will wait in a waiting room while you see the dentist!**



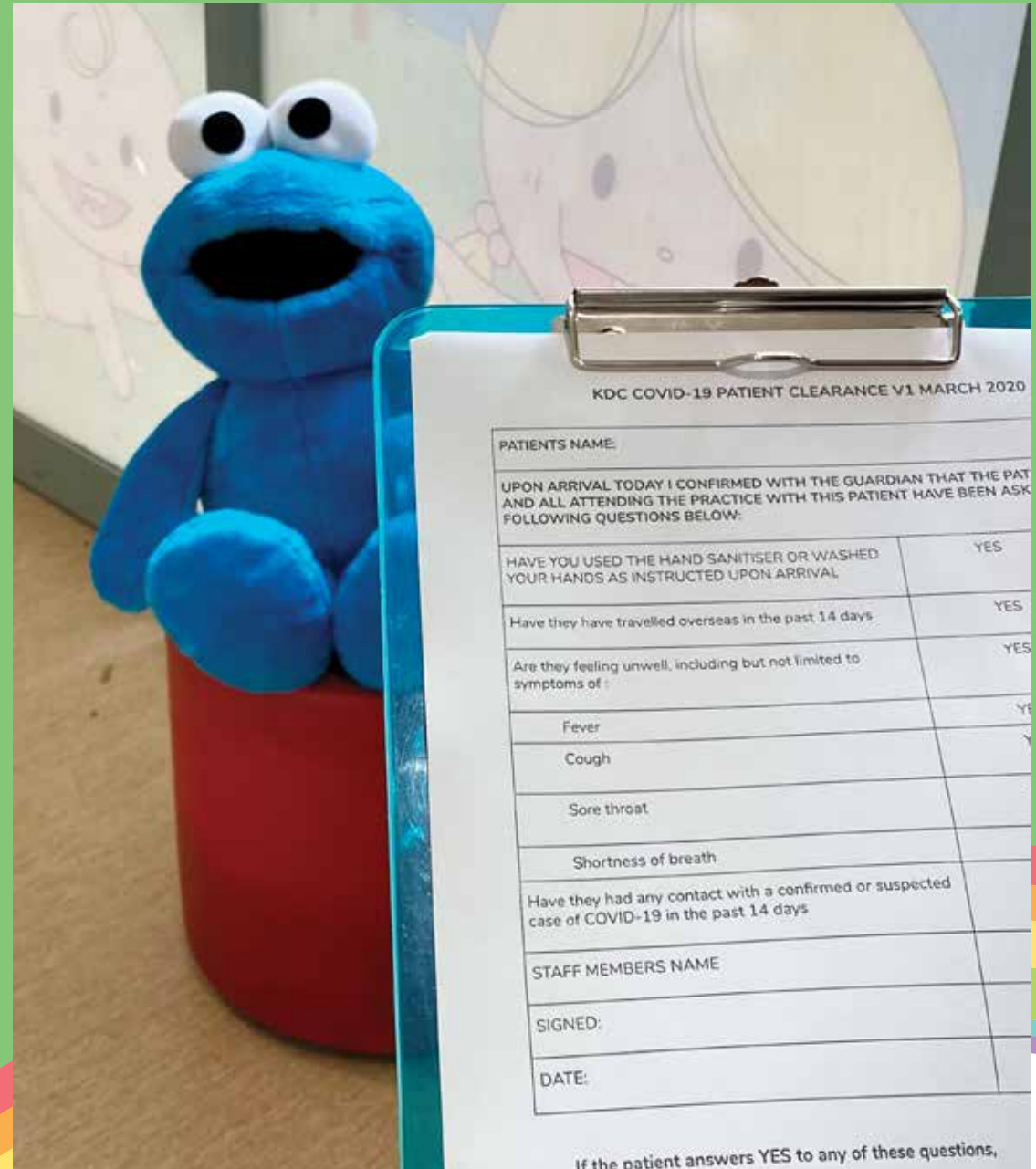
The Team at KIDDIES DENTAL CARE are well prepared to continue seeing you and your child during this time. We are following the highest standards required in response to COVID-19. When COOKIE MONSTER arrives at the door, he will notice some changes.



As soon as you walk in the door, you will notice our new Contactless Temperature Screening Stations that replace handheld thermometers and easily checks the temperature of everyone who walks in the door. Croc came along today to support Cookie Monster, so he had his temperature checked to make sure his was all ok.



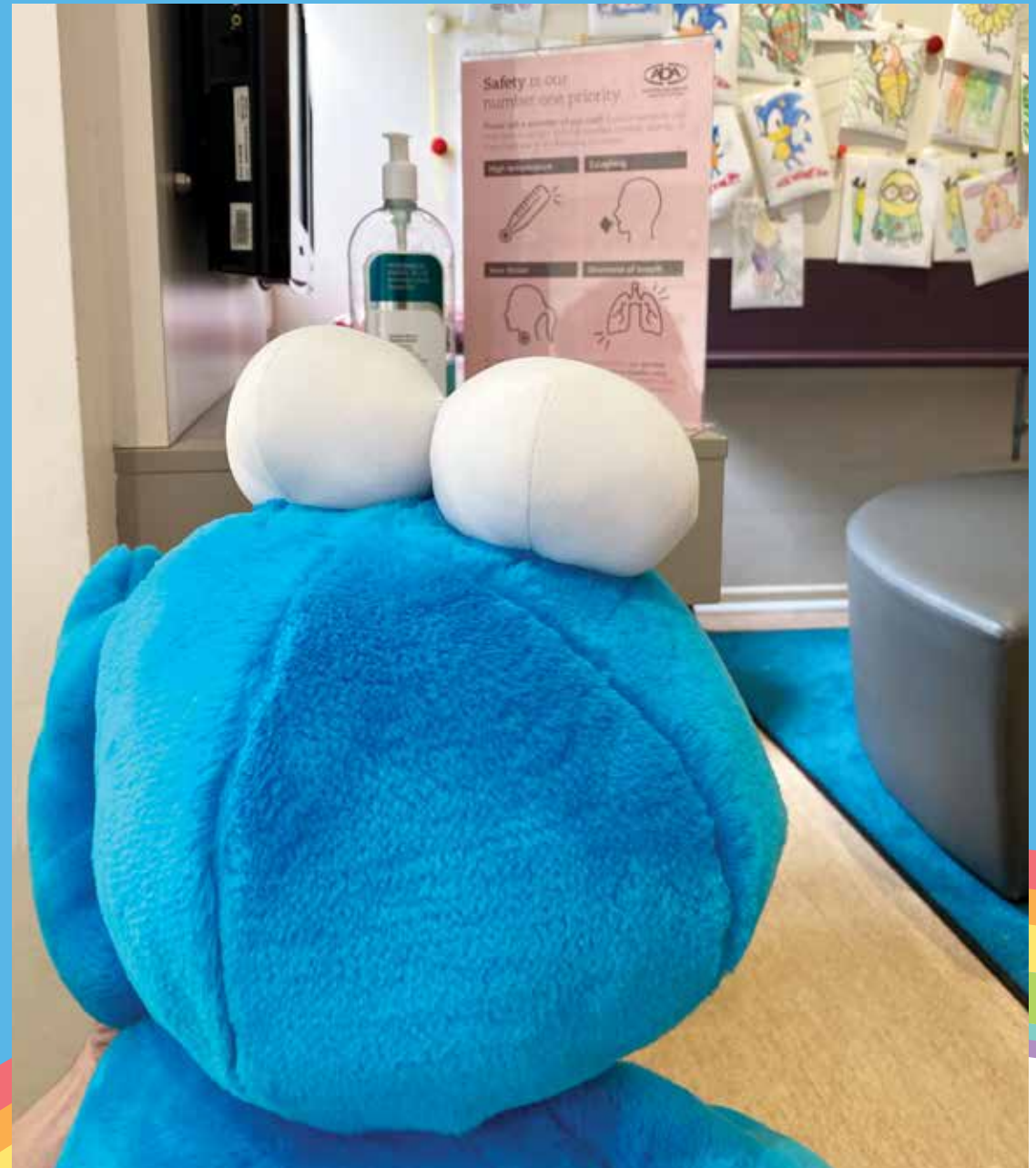
2 hours before his appointment **COOKIE MONSTER** was sent an SMS to confirm he is COVID safe. If **COOKIE MONSTER** didn't respond to our SMS, he will need to complete a questionnaire before he comes into the waiting area. He will be asked if he or anyone he is with has a cough, sore throat or fever, or has been in contact with anyone who has tested positive to COVID 19. Safety is our **NUMBER ONE** priority for our team and our patients , if he answers **YES** to any of these questions we will ask him to come back when he is feeling better!



**At KIDDIES DENTAL CARE,  
we have set up independent  
waiting zones for you.  
Don't forget to wash your  
hands when you arrive, and  
make sure everyone with  
you washes their  
hands too.**



Or if you prefer, we have  
Hand Sanitiser for you to  
use. This is available in our  
larger waiting area!  
Just make sure everyone  
uses it **IMMEDIATELY** when  
you arrive.



**At all of our practices,  
Essendon, Werribee and  
Buckley Street ,we now have  
multiple waiting rooms with  
ABC kids on TV.**

**We are keen to enforce  
Social Distances required  
during this time and if these  
waiting rooms are full we  
will ask you to wait outside  
or in your car, we appreciate  
your understanding!**

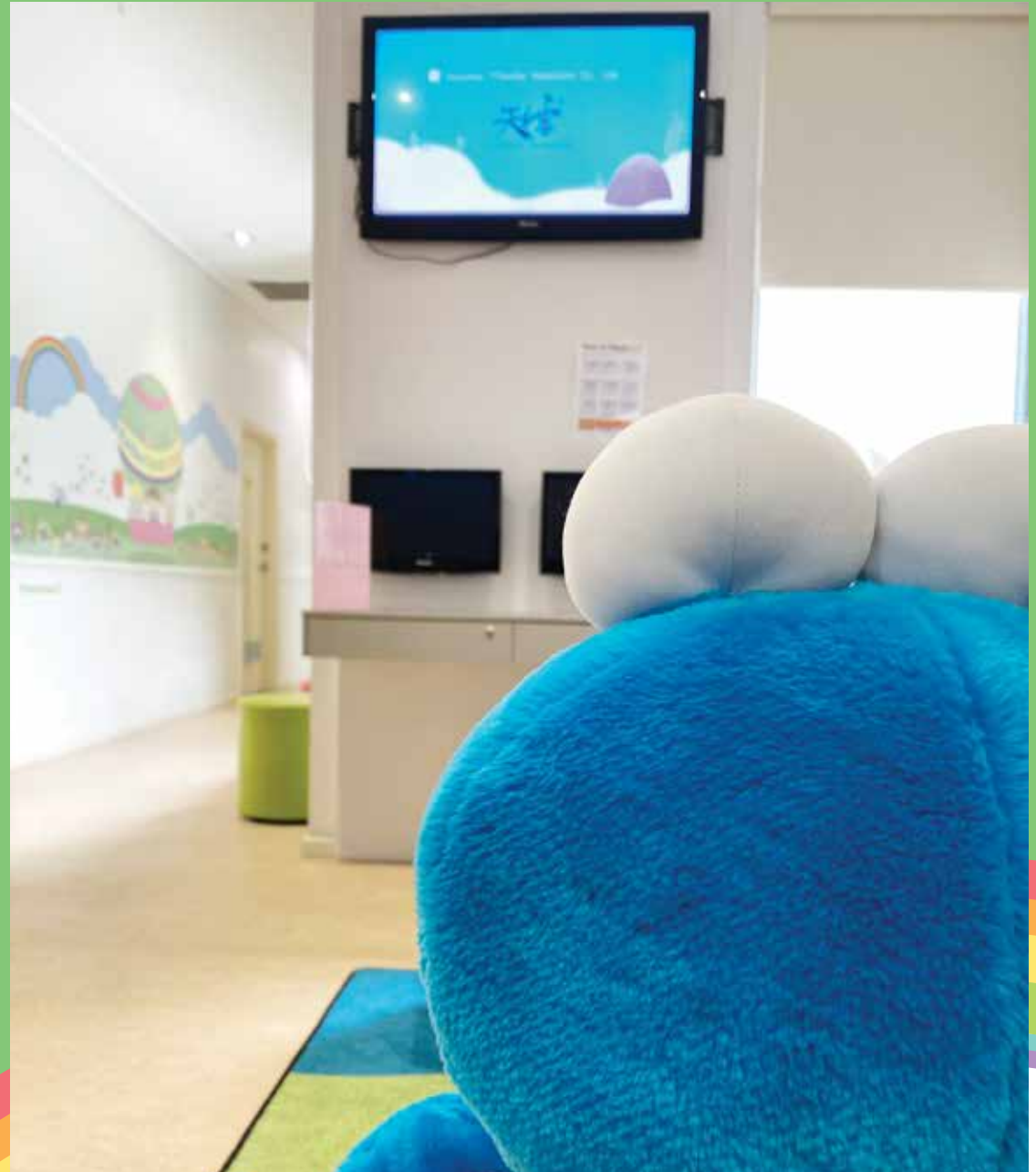




**And you still get to watch your favourite TV shows on our giant screens to keep you entertained.**



We have had to remove our Playstations, toys and books for the time being, as these cannot be cleaned after every patient, we know how much Cookie Monster has loved these in the past but he understands why they are missing today!



Our much loved Colouring Station remains, but we have had to remove the pencils and crayons. Luckily Cookie Monster brought along his own so he could still enjoy creating a masterpiece to take home with him!

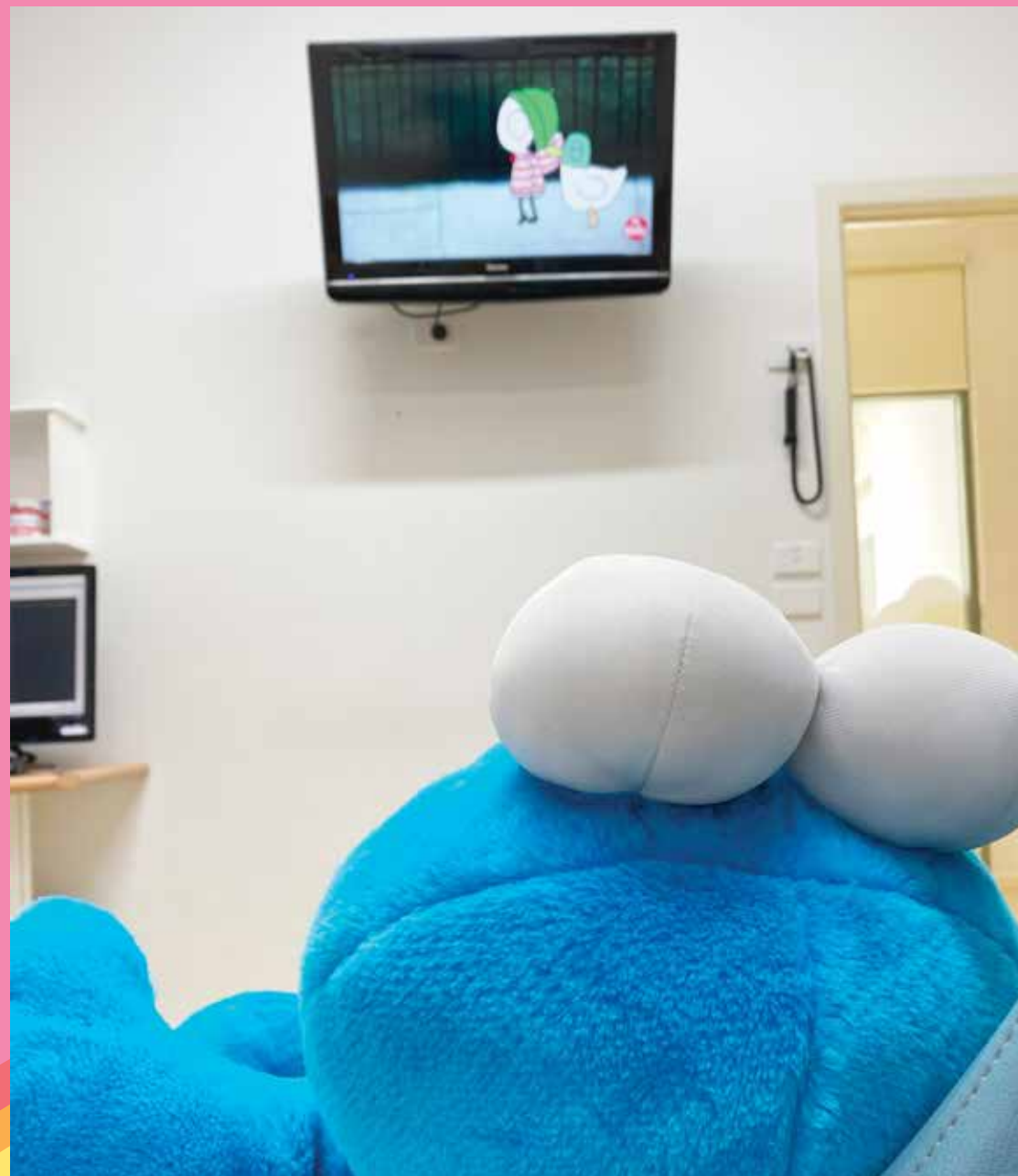


As social distancing rules are in place, Cookie Monster can still have a good chat to the Dentist about what he has been eating and how he has been brushing his teeth, from a safe distance for both him and the dentist.

This way he continues to learn how to look after his teeth which is so important!



Cookie Monster was still able to lie in the chair to get his teeth checked and counted and have the TV on whilst we did this to keep him entertained!



To count his teeth our  
Dentist wear gloves, and  
masks and Cookie Monster  
wears glasses to protect his  
eyes from the bright light!



**Cookie Monsters chats to our lovely receptionist about his next appointment whilst still practicing safe distance, standing not too close to the reception desk!**

**Cookie Monster also helped his parents pay for the account - we have asked, if possible not to pay with cash but to use eftpos or credit card so Cookie Monster helped by swiping the family health insurance card and then the family eftpos card to pay.**



It was an awesome trip to KIDDIES DENTAL CARE to see the Dentist and we can't wait to see him again in 6 months time for his next check up!

